



WESS Status Brief



6 January
2005



Six Month Summary



- **WESS 5102 Mishap/Hazard deployed 12 July 2004.**
- **WESS Help Desk established 12 July 2004.**
- **WESS-DS CDs mailed 1 August 2004.**
- **Phase 2 project plan (Av Hazards) implemented in August 2004.**
- **WESS QA group established in October 2004 (5 people detailed to Code 60).**
- **USMC started using WESS 1 Oct and cut over on 1 December 2004.**



Account growth...



Prior to As of
7/12/04* 12/31/04 Increase

Navy	2,298	2,948	650 (22%)
Marines	77	539	462 (86%)
=====	=====	=====	
Total	2,375	3,493	1,112 (32%)

(30 per day average)

Anticipate will increase to 12K

*** Reflects WESS 1 and SIMS customers, which only reflects these users.**



Help Desk...



Number of Help Desk Calls since 7/12/04

1,490 (14 calls or e-mails per day average)

Top 5 issues:

- 1. Account help - (password, setting up accounts, verification of email address.)**
- 2. UIC/RCC/MUC missing or changed.**
- 3. Printing/Retrieving OSHA log files.**
- 4. Kicked-back to login screen.**
- 5. System slowness.**

Help Desk originates at Code 50 and then distributed to



Bugs and Enhancements...

Bugs reported 617

Bugs resolved 369

Bug Fixes in Progress* 248

Enhancements requested 327 (143
since 7/11/04)

Enhancements closed 177 (86 rejected)

**Enhancements in
progress/postponed 64**

*** Many cannot be duplicated and require more investigation.**



Version deployments



Version Number

Date Deployed

2.0.0	7/11/04
2.0.5	7/16/04
2.0.6	7/19/04
2.0.9	7/22/04
2.0.11	7/29/04
2.0.15	8/12/04
2.0.17	8/26/04
2.0.18	9/10/04
2.0.21	9/29/04
2.1.0	10/1/04
2.1.1	10/13/04
2.1.3	10/26/04
2.1.5	11/2/04
2.1.9	11/10/04
2.1.11	11/23/04
2.1.12	11/29/04
2.1.13	1/11/05 (projected)
2.1.14	1/18/05 (projected)
2.1.15	1/25/05 (projected)

**33 versions
of WESS
deployed
since 12
July.**



Revisions include



- Fix application bugs.
- Fix hardware or server problems, slow downs, etc.
- Address customer facing issues.
 - Add items to pick lists.
 - Clarify screen titles and explanations
 - Add enhancements, new or altered functions.
- Added USMC changes.
- Add features such as search and edit records, new reports, and ability to generate



QA SITREP ...



Reports rcvd (since 7/12/04) 4,767
(Ave 200/wk)

Reports QA'd 3,040

Reports inserted into database 2,483

Reports rejected by database 557

Reports awaiting QA:

New reports 1,727

Rejected reports 557

Current QA backlog 2,284

Reports QA'ed per week - average 300 since 1 Oct 2004.

QA Group quota set at 20 per person per day - increases exponentially with new reporting policy - up to 40K annually - average 500 per week



WESS STATUS...



- ***With increase in users and lessons learned we are refining the WESS application.***
- ***Hardware problems being addressed with on-site technical assistance.***
- ***Deployment of some WESS features 30 days behind schedule (i.e., search/edit).***
- ***Deployment of Av Hazards pushed into early April due to hardware issues in Dec.***
- ***Deployment of Av Mishaps remains on track for Dec 2005.***